

Enjoy Structural Analysis...

Price List

Ing. Software
Dlubal

September 2011

Steel

Concrete

Timber

Composite

Glass



Ing. Software

Dlubal

Ing. Software Dlubal
Am Zellweg 2, 93464 Tiefenbach
Germany

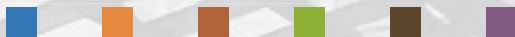
Tel.: +49 (0) 9673 9203-0

Fax: +49 (0) 9673 9203-51

E-mail: info@dlubal.com

Web: www.dlubal.com

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Powerful software, affordable service and continuous maintenance ...

When you are working with Dlubal software you are working with some powerful constructional programs consisting of numerous modules which you can choose according to your individual needs. You can select between two different program families, RSTAB and RFEM. Most of the add-on modules are directly integrated into RSTAB and RFEM and therefore require one of these two main programs. In addition, you will find a lot of other programs that can be run independently on a computer without the main software. SHAPE-THIN, CRANEWAY and RX-TIMBER are only some of our stand-alone modules.

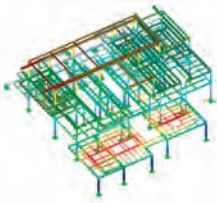
On our website www.dlubal.com, as well as in our detailed product description that is available as PDF download, you find a full description of all Dlubal programs. We would be pleased to send you our product brochure and a demo version for free and without obligation. Whenever you have further questions concerning our programs or the composition of program parts, please contact us.

When making a purchase decision, please take into account that it is not only the single base price which must be considered. Other costs may occur, particularly with regard to the support. It is very important to us that you will get fast, straightforward and qualified support. The service features of Ing. Software Dlubal enjoy an excellent reputation and are even affordable by engineering offices with low budgets.

All orders can be placed directly in writing at our home office in Tiefenbach or online on our website www.dlubal.com.

1. Frameworks – 1.1 Basic Program



Product	Description	1st license	+ license
■ RSTAB 7.xx 	Program system for calculating planar and spatial frameworks according to the linear static, second order or large deformation analysis; non-linear calculations; data input in graphic and tables; results documentation in several languages; standard CAD interfaces etc.; basic program for RSTAB add-on modules	2.850,-	1.282,50
		Upgrade 5.xx → 6.xx 1.300,- Upgrade 6.xx → 7.xx 650,-	
■ RSTAB 2D 7.xx	Same as RSTAB 7.xx, but only planar structures can be calculated	1.450,-	652,50
		Upgrade 5.xx → 6.xx 650,- Upgrade 6.xx → 7.xx 350,-	

1. Frameworks – 1.2 Steel Structures



Product	Description	1st license	+ license
■ STEEL 7.xx	RSTAB add-on module for general stress design	850,-	382,50
■ STEEL EC3 7.xx	RSTAB add-on module for steel design of members/sets of members according to Eurocode 3	1.650,-	742,50
■ KAPPA 7.xx	RSTAB add-on module for flexural buckling analysis according to DIN 18800 (equivalent member method)	750,-	337,50
■ LTB 7.xx	RSTAB add-on module for lateral torsional buckling analysis according to DIN 18800 (equivalent member method)	1.000,-	450,-
■ FE-LTB 7.xx	RSTAB add-on module for calculating sets of members according to the second-order analysis for torsional buckling (lateral torsional buckling and flexural buckling design)	1.000,-	450,-
■ EL-PL 7.xx	RSTAB add-on module for ultimate limit state design with elastic-plastic method according to DIN 18800	650,-	292,50
■ C-TO-T 7.xx	RSTAB add-on module for (c/t) design of cross-section parts according to DIN 18800	250,-	250,-
■ PLATE-BUCKLING 7.xx	Plate buckling design for stiffened plates according to DIN 18800; also available as stand-alone module	1.000,-	450,-
■ STEEL AISC 7.xx	RSTAB add-on module for steel design of members/sets of members according to AISC 360-05 (U.S. standard, includes ASD and LRFD)	1.650,-	742,50

Product	Description	1st license	+ license
■ STEEL SIA 7.xx	RSTAB add-on module for steel design of members/sets of members according to SIA 263:2003	1.650,-	742,50
■ STEEL IS 7.xx	RSTAB add-on module for steel design of members/sets of members according to IS 800:2007 (Indian standard)	1.650,-	742,50
■ STEEL BS 7.xx	RSTAB add-on module for steel design of members/sets of members according to BS 5950-1:2000 (British Standard) or BS EN 1993-1-1 (EC 3: British Annex)	1.650,-	742,50
■ STEEL GB 7.xx	RSTAB add-on module for steel design of members/sets of members according to GB 50017-2003 (Chinese Code)	1.650,-	742,50
■ ALUMINIUM 7.xx	RSTAB add-on module for aluminium design of members/sets of members according to EN 1999-1-1:2007 (Eurocode 9)	1.650,-	742,50
■ CRANEWAY 7.xx	Crane beam design according to DIN 4132 and DIN 18800; also available as stand-alone module	1.650,-	742,50

1. Frameworks – 1.3 Concrete Structures

Product	Description	1st license	+ license
■ CONCRETE 7.xx	RSTAB add-on module for linear and non-linear reinforced concrete design according to DIN 1045-1, DIN 1045-88, DIN V ENV 1992-1-1, ÖNORM B 4700	950,- Upgrade 2002 → 2006	427,50 450,-
■ CONCRETE Columns 7.xx	RSTAB add-on module for reinforced concrete design according to the model column method	1.150,-	517,50
■ FOUNDATION 7.xx	RSTAB add-on module for design of bucket and single foundations according to DIN 1045-1 and DIN 1045-88	850,-	382,50
■ EC2 for RSTAB 7.xx	Advanced setting for RSTAB add-on modules CONCRETE and CONCRETE Columns concerning reinforced concrete design according to Eurocode 2	400,-	250,-
■ ACI 318-08 for RSTAB 7.xx	Extension of the add-on module CONCRETE with reinforced concrete design according to ACI 318-08	400,-	250,-

1. Frameworks – 1.4 Timber Structures

Product	Description	1st license	+ license
■ TIMBER Pro 7.xx	RSTAB add-on module for ultimate limit state design according to DIN 1052-2008, EN 1995 and SIA 265	1.250,- Upgr. TIMBER → TIMBER-Pro	562,50 600,-

1. Frameworks – 1.5 Composite



Product	Description	1st license	+ license
■ COMPOSITE-BEAM 7.xx	Program for composite beam design according to DIN V ENV 1994-1-1 in combination with DIN V ENV 1992-1-1 and DIN V ENV 1993-1-1; also available as stand-alone module	1.650,-	742,50

1. Frameworks – 1.6 Dynamics



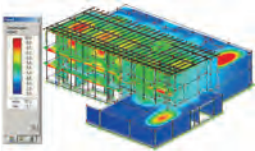
Product	Description	1st license	+ license
■ DYNAM Basic 7.xx	RSTAB add-on module for calculating eigenvibrations and eigenfrequencies of frameworks; basic module for DYNAM Add I and II	950,-	427,50
		Upgrade 2000 → 2004	100,-
■ DYNAM Add. I 7.xx	RSTAB add-on module for analyzing forced vibrations (time history and response spectrum method, e. g. due to earthquakes); DYNAM Basic is required	1.250,-	562,50
		Upgrade 2000 → 2004	450,-
■ DYNAM Add. II 7.xx	RSTAB add-on module for analyzing equivalent seismic loads according to DIN 4149: 2005-04, EC 8 and IBC 2000; DYNAM Basic is required	650,-	292,50
		Upgrade 2000 → 2004	250,-

1. Frameworks – 1.7 Others



Product	Description	1st license	+ license
■ DEFORM 7.xx	RSTAB add-on module for deformation and deflection analysis	250,-	250,-
■ RSMOVE 7.xx	RSTAB add-on module for load case generation from moving loads	500,-	250,-
■ RSIMP 7.xx	RSTAB add-on module for generating imperfections	500,-	250,-
■ RSBUCK 7.xx	RSTAB add-on module for determining buckling shapes, critical load factors and buckling lengths	750,-	337,50
■ RSCOMBI 2006 7.xx	RSTAB add-on module for generating load groups and load combinations according to different standards (DIN 1055-100, EN 1990, DIN 18800 and others)	650,-	292,50
		Upgrade 5.xx → 2006	350,-
■ SUPER-LC 7.xx	RSTAB add-on module for superimposing results of different structures, construction phases	250,-	250,-
■ TOWER Structure 7.xx	RSTAB add-on module for generating tower structures	1.950,-	877,50
■ TOWER Equipment 7.xx	RSTAB add-on module for generating equipment for radio masts (antennas, platforms, ladders)	1.100,-	495,-
■ TOWER Loading 7.xx	RSTAB add-on module for generating wind loads according to DIN V 4131:2009-09 and DIN 4131:1991-11	1.950,-	877,50
■ RS-COM 7.xx	Programmable interface for RSTAB	650,-	292,50

2. Finite Elements – 2.1 Basic Program

Product	Description	1st license	+ license
■ RFEM 4.xx 	Basic program for 3D finite elements (plates, walls, shells, frameworks, solid and contact elements) according to the linear static, second-order and large deformation analysis; non-linear calculation; automatic mesh generation; intersections; data input in graphic and tables; results documentation in several languages; standard CAD interfaces etc.; basic program for RFEM add-on modules	3.950,-	1.777,50
		Upgrade 2.xx → 3.xx	1.000,-
		Upgrade 3.xx → 4.xx	650,-
■ RFEM 2D 4.xx	Same as RFEM 4.xx, but only planar structures can be calculated	1.550,-	697,50
		Upgrade 2.xx → 3.xx	600,-
		Upgrade 3.xx → 4.xx	350,-

2. Finite Elements – 2.2 Steel Structures

Product	Description	1st license	+ license
■ RF-STEEL 4.xx	RFEM add-on module for general stress analysis of surfaces and members	1.150,-	517,50
■ RF-STEEL EC3 4.xx	RFEM add-on module for steel design of members/sets of members according to Eurocode 3	1.650,-	742,50
■ RF-KAPPA 4.xx	RFEM add-on module for flexural buckling analysis according to DIN 18800 (equivalent member method)	750,-	337,50
■ RF-LTB 4.xx	RFEM add-on module for lateral torsional buckling analysis according to DIN 18800 (equivalent member method)	1.000,-	450,-
■ RF-FE-LTB 4.xx	RFEM add-on module for calculating sets of members according to the second-order analysis for torsional buckling (lateral torsional buckling and flexural buckling design)	1.000,-	450,-
■ RF-EL-PL 4.xx	RFEM add-on module for ultimate limit state design with elastic-plastic method according to DIN 18800	650,-	292,50
■ RF-C-TO-T 4.xx	RFEM add-on module for (c/t) design of cross-section parts according to DIN 18800	250,-	250,-
■ RF-STEEL AISC 4.xx	RFEM add-on module for steel design of members/sets of members according to AISC 360-05 (U.S. standard, includes ASD and LRFD)	1.650,-	742,50
■ RF-STEEL SIA 4.xx	RFEM add-on module for steel design of members/sets of members according to SIA 263:2003	1.650,-	742,50
■ RF-STEEL IS 4.xx	RFEM add-on module for steel design of members/sets of members according to IS 800:2007 (Indian standard)	1.650,-	742,50
■ RF-STEEL BS 4.xx	RFEM add-on module for steel design of members/sets of members according to BS 5950-1:2000 (British Standard) or BS EN 1993-1-1 (EC 3: British Annex)	1.650,-	742,50

Product	Description	1st license	+ license
■ RF-STEEL GB 4.xx	RFEM add-on module for steel design of members/sets of members according to GB 50017-2003 (Chinese Code)	1.650,-	742,50
■ RF-ALUMINIUM 4.xx	RFEM add-on module for aluminium design of members/sets of members according to EN 1999-1-1:2007 (Eurocode 9)	1.650,-	742,50

2. Finite Elemente – 2.3 Concrete Structures

Product	Description	1st license	+ license
■ RF-CONCRETE 4.xx	RFEM add-on module for design of members and surfaces according to DIN 1045-1, DIN 1045-88, DIN V ENV 1992-1-1	1.150,-	517,50
■ RF-CONCRETE 2D 4.xx	Same as RF-CONCRETE, but only 2D version	950,-	427,50
■ ÖNORM B 4700	Setting in RF-CONCRETE or RF-CONCRETE 2D, design according to ÖNORM B 4700 for members and surfaces	400,-	250,-
■ RF-CONCRETE Columns 4.xx	Buckling analysis with model column method according to DIN 1045-1 and DIN V ENV 1992-1-1	1.150,-	517,50
■ RF-PUNCH 4.xx	RFEM add-on module for punching shear design according to DIN 1045-1 and DIN V ENV 1992-1-1	650,-	292,50
■ RF-FOUNDATION 4.xx	RFEM add-on module for design of bucket and single foundations according to DIN 1045-1 and DIN 1045-88	850,-	382,50
■ RF-TENDON 4.xx	RFEM add-on module for definition of tendons in pre-stressed concrete members	2.300,-	1.035,-
■ RF-TENDON Design 4.xx	RFEM add-on module for design of pre-stressed concrete members according to EN 1992-1-1 and EN 1992-2	1.800,-	810,-
■ RF-CONCRETE NL 4.xx	RFEM add-on module for nonlinear reinforced concrete design (state II); RF-CONCRETE or RF-CONCRETE 2D is required	950,-	427,50
■ EC2 for RFEM 4.xx	Advanced setting for reinforced concrete design according to Eurocode 2	400,-	250,-
■ ACI 318-08 for RFEM 4.xx	Extension of the add-on module RF-CONCRETE Members with reinforced concrete design according to ACI 318-08	400,-	250,-

2. Finite Elements – 2.4 Timber Structures

Product	Description	1st license	+ license
■ RF-TIMBER Pro 4.xx	Ultimate limit state design of members according to DIN 1052-2008, EN 1995 and SIA 265	1.250,-	562,50
		Upgrades RF-TIMBER → RF-TIMBER Pro 600,-	

2. Finite Elements – 2.5 Dynamics



Product	Description	1st license	+ license
■ RF-DYNAM Basic 4.xx	RFEM add-on module for calculating eigenvibrations and eigenfrequencies of frameworks and plate structures; basic module for RF-DYNAM Add I and II	1.150,-	517,50
■ RF-DYNAM Add. I 4.xx	Forced vibration analysis (time history and response spectrum method, e. g. due to earthquakes); RF-DYNAM Basic is required	1.250,-	562,50
■ RF-DYNAM Add. II 4.xx	Determination of equivalent seismic loads according to DIN 4149: 2005-04, EC 8 and IBC 2000; RF-DYNAM Basic is required	850,-	382,50

2. Finite Elements – 2.6 Glass



Product	Description	1st license	+ license
■ RF-GLASS 4.xx	RFEM add-on module for calculating glass surfaces	1.250,-	562,50

2. Finite Elements – 2.7 Others



Product	Description	1st license	+ license
■ RF-DEFORM 4.xx	Deformation and deflection analysis of members and sets of members	250,-	250,-
■ RF-MOVE 4.xx	Load case generation from moving loads on members	500,-	250,-
■ RF-IMP 4.xx	Generation of imperfections for members and surfaces in RFEM	850,-	382,50
■ RF-STABILITY 4.xx	RFEM add-on module for determining buckling modes, critical load factors and buckling lengths for members and surfaces	1.150,-	517,50
■ RF-SOILIN 4.xx	Determination of bedding modules for surfaces with elastic foundations; interaction of soil and structure	850,-	382,50
■ RF-COMBI 2006 4.xx	RFEM add-on module for generating load groups and load combinations according to different standards (DIN 1055-100, EN 1990, DIN 18800 and others).	650,-	292,50
■ RF-COM 4.xx	Programmable interface for RFEM	650,-	292,50
■ RF-MAT NL 4.xx	Add-on module to define nonlinear material behavior in RFEM	950,-	427,50
■ RF-STAGES 4.xx	RFEM add-on module to consider different structural stages in calculations	950,-	427,50
■ RF-LAMINATE 4.xx	RFEM add-on module for design of laminate surfaces	1.250,-	562,50
■ RF-TOWER Structure 4.xx	RFEM add-on module for generating tower structures	1.950,-	877,50
■ RF-TOWER Equipment 4.xx	RFEM add-on module for generating equipment for radio masts (antennas, platforms, ladders)	1.100,-	495,-
■ RF-TOWER Loading 4.xx	RFEM add-on module for generating wind loads according to DIN V 4131:2009-09 and DIN 4131:1991-11	1.950,-	877,50

3. Cross-sections – 3.1 Thin-Walled

Product	Description	1st license	+ license
■ SHAPE-THIN 7.xx	Cross-section values and design of open and hollow thin-walled cross-sections according to DIN 18800 and EN 1993-1-5; effective size of cross-sections is considered; stress analysis and plastic design; stand-alone program with connection to RSTAB 7/RFEM 4	1.250,-	562,50
		Upgrade 5.xx → 6.xx	450,-
		Upgrade 6.xx → 7.xx	450,-

3. Cross-sections – 3.2 Solid

Product	Description	1st license	+ license
■ SHAPE-MASSIVE 6.xx	Cross-section values and design of massive cross-sections; stress analysis and reinforced concrete design according to DIN 1045-1, DIN 1045-88, EN 1992-1-1 and ÖNORM B4700; stand-alone program with automatic connection to RSTAB 7/RFEM 4	1.250,-	562,50

4. Connections – 4.1 Steel Structures

Product	Description	1st license	+ license
■ FRAME-JOINT Pro 7.xx RF-FRAME-JOINT Pro 4.xx	Add-on module for RSTAB 7/RFEM 4 for frame joint design (cross and T-joints) with and without extended end plate according to DIN 18800 and Eurocode 3	1.250,-	562,50
		Upgrades	
		FRAME-JOINT → FRAME-JOINT Pro	600,-
		RF-FRAME-JOINT → RF-FRAME-JOINT Pro	600,-
■ END-PLATE 7.xx RF-END-PLATE 4.xx	Add-on module for RSTAB 7/RFEM 4 for flushed or extended bending-resistant end plate connections (DIN 18800)	500,-	250,-
■ CONNECT 7.xx RF-CONNECT 4.xx	Add-on module for RSTAB 7/RFEM 4 for shear connections by means of web cleats, end plates and seating cleats (DIN 18800)	650,-	292,50
■ DSTV 7.xx RF-DSTV 4.xx	Add-on module for RSTAB 7/RFEM 4 for steel connections in accordance with the standardized DSTV connections according to DIN 18800 and Eurocode 3	650,-	292,50
		Upgrade 2000 → 2004	250,-
■ HSS 7.xx RF-HSS 4.xx	Add-on module for RSTAB 7/RFEM 4 to analyze connections of steel hollow sections according to Eurocode 3; several national annexes are already integrated	850,-	382,50

4. Connections – 4.2 Timber Structures



Product	Description	1st license	+ license
■ DOWEL 7.xx RF-DOWEL 4.xx	Add-on module for RSTAB 7/RFEM 4 to design dowel connections with slotted sheets according to DIN 1052-88, SIA 164/HBT2, ÖNORM B4100/2, DIN 1052-2008, EN 1995 and SIA 265	650,-	292,50

5. Stand-alone Modules – 5.1 Steel Structures



Product	Description	1st license	+ license
■ CRANEWAY 7.xx	Crane girder analysis according to DIN 4132 and DIN 18800; also available as integrated module in RSTAB 7/RFEM 4	1.650,-	742,50
■ PLATE-BUCKLING 7.xx	Plate buckling analysis for stiffened plates according to DIN 18800; also available as integrated module in RSTAB 7/RFEM 4	1.000,-	450,-

5. Stand-alone Modules – 5.2 Composite



Product	Description	1st license	+ license
■ COMPOSITE-BEAM 7.xx	Program for composite beam design according to DIN V ENV 1994-1-1 in combination with DIN V ENV 1992-1-1 and DIN V ENV 1993-1-1; also available as stand-alone module	1.650,-	742,50

5. Stand-alone Modules – 5.3 Timber Structures



Product	Description	1st license	+ license
■ RX-TIMBER Package (Glued-Laminated Beam, Continuous Beam, Column)	Design of timber members according to DIN 1052: 2008-12 and Eurocode 5	1.650,-	742,50
■ RX-TIMBER Glued- Laminated Beam	Design of glued-laminated beams according to DIN 1052: 2008-12 and EC5	1.250,-	562,50
■ RX-TIMBER Continuous Beam	Design of continuous beams according to DIN 1052: 2008-12 and EC5	400,-	250,-
■ RX-TIMBER Column	Design of timber columns according to DIN 1052: 2008-12 and EC5	400,-	250,-
■ RX-TIMBER Purlin	Design of timber purlins according to DIN 1052: 2008-12 and EC5	400,-	250,-
■ RX-TIMBER Frame	Design of 2D timber frames according to DIN 1052: 2008-12 and EC5	400,-	250,-
■ RX-TIMBER Bracing	Design of roof bracings according to DIN 1052: 2008-12 and EC5	400,-	250,-

6. Interfaces

Product	Description	1st license	+ license
■ RX-LINK 1.xx	Interface for RSTAB 7 and RFEM 4 to import data in special file formats such as Step, IGES and ACIS	1.000,-	1.000,-

7. Service Contracts

Product For each program family (RSTAB and RFEM) as well as for RX-TIMBER a single service contract is required.

SERVICE CONTRACT

STANDARD

Services:

- Maintenance of the current and the previous version of RSTAB/RFEM
- Automatic delivery of updates (bug fixes, minor program modifications) for all programs of the program family for which the service contract was negotiated (up to three times per calendar year, download via Dlubal Extranet)
- Preferential treatment for hotline service by email or fax
- Benefits for future upgrades for both main programs RSTAB and RFEM (major program developments that are not free of charge)

1 to 3 licenses	per calendar year	400,-
4 to 10 licenses		550,-
more than 10 licenses		700,-

SERVICE CONTRACT

DELUXE

For each program family (RSTAB and RFEM) as well as for RX-TIMBER a single service contract is required.

Services:

- Maintenance of the current and the previous version of RSTAB/RFEM
- Automatic delivery of updates (bug fixes, minor program modifications) for all programs of the program family for which the service contract was negotiated (up to three times per calendar year, download via Dlubal Extranet)
- Preferential treatment for hotline service by email or fax
- Telephone support and immediate call-back that is guaranteed in case you are not able to speak immediately to one of our service technicians
- Online support via Internet video conference if required
- Benefits for future upgrades for both main programs RSTAB and RFEM (major program developments that are not free of charge)

1 to 3 licenses	per calendar year	700,-
4 to 10 licenses		850,-
more than 10 licenses		1.100,-

Basis of Calculation

The price of a service contract depends on the program purchased with most of the licenses. For example, if you buy 5 RSTAB, 3 STEEL and 2 DYNAM licenses, the price of the service contract will be applied to the five RSTAB licenses. When Dlubal products are used at several subsidiaries a single service contract for every office is required.

7. Service Contracts

Calculation Period

The calculation period for a service contract is restricted to a full calendar year. It runs from January 1 to December 31. The invoice is immediately issued after contract conclusion. When concluding the service contract at any time during the year other than January 1 only the proportional costs distributed to the remaining months are charged.

Contract Amendments

Modifications to the contract are always possible. Price adjustments that may be necessary will be made on the next maturity date.

Price Adjustments

Ing. Software Dlubal reserves the right to make necessary price adjustments.

Termination of Contract

The service contract can be withdrawn by both of the contracting parties without giving reasons.

The service contract will automatically be renewed

for another year unless Ing. Software Dlubal is notified one month before the current service contract expires.

Supplementary Provision

The contractual services refer to the currently available as well as to the previous version of RSTAB/RFEM. If there are more than two upgrade steps between the version of RSTAB/RFEM that you are currently using and the program version that is currently available on the market, or if the previous version of RSTAB/RFEM has been replaced by a more current version for more than two years, the customer no longer has the right to claim further update deliveries. The service contracts for RSTAB/RFEM STANDARD or DELUXE will automatically become ordinary hotline support contracts without update deliveries.

The annual prices correspond to the prices of the regular contracts.

Severability Clause

If a provision of this contract is completely or partially illegal, invalid or unenforceable, that shall not affect the validity or enforceability of any other provision of this contract. In this case, the parties involved agree that the illegal or invalid provision will be replaced by a legal and valid provision that is reasonable for both parties and comes as close as possible to the economic intent of the invalid or ineffective provision. We point out that we save the data required for processing business transactions.

Upgrades and Updates

In contrast to updates, upgrades are highly revised or completely redesigned program versions to be paid. If you want to purchase an upgrade, all upgrades between your current version and the latest version available must be bought. It is not possible to jump over previous upgrades. That means that license holders cannot upgrade directly, for example from program version 1.xx to version 3.xx, if they don't have version 2.xx. All intermediate versions must be purchased.

Updates are minor revisions and improvements within one program generation, for example from version 2.02.077 to version 2.03.101. When purchasing an update it is not mandatory to buy all the update releases existing in between.

Both service contracts STANDARD and DELUXE include updates, but do not include upgrades. Customers who have signed a service contract may get better upgrade conditions for the basic programs RSTAB and RFEM.

Notes for Upgrading RSTAB 7 and RFEM 4

If you combine your upgrade for RSTAB 7 and RFEM 4 with a signed service contract, you will save 200 Euros for each license that you upgrade. For example: If you are upgrading two licenses of a Dlubal basic program, you will save 400 Euros. This corresponds to an annual fee for a STANDARD service contract. In other words: when you have purchased a service contract and you upgrade two licenses, the service costs for a complete year are already covered.

As a customer with a service contract your requests will always have priority to customers without a service contract. Since you are always kept up to date concerning all software developments, you also have unconditional access to all patches provided as an online download on our website.

8. Service Features

Technical Support

Our technical support is at your disposal whenever you have a question about Dlubal programs. The extent and speed of response depends on the type of service contract. Also customers without a service contract can send their questions by email or fax. Please note that the questions will be answered in the order received. Questions from customers with a service contract will be answered first. Therefore, we recommend purchasing a service contract if you need a fast reply. If there are more than two upgrade steps between the version of RSTAB/RFEM you are currently using and the version currently available on the market, or if the previous program version of RSTAB/RFEM is more than two years old, the hotline support will be discontinued. In general, program maintenance is only carried out for the most recent versions. Maintenance for previous versions is only done if it does not cause unacceptable costs or a great deal of time for our engineers. Customer support is available during the following hours (CET):

Monday – Thursday	9.00 a.m. – 12.00 a.m. 2.00 p.m. – 5.00 p.m.
Friday	9.00 a.m. – 12.00 a.m. 1.00 p.m. – 2.30 p.m.

Updates for Program Families RSTAB and RFEM

Because the add-on modules are fully integrated in RSTAB/RFEM, it is not possible to separate individual programs. Therefore, an update always involves the entire program family. An update includes a DVD containing all current program versions of the corresponding program family.

Price: € 400,- per update DVD (including service fee and shipping costs)

Note:

Updates are free for holders of RSTAB/RFEM service contracts. Each program family will be delivered on a single DVD. If a new program module is purchased, it is necessary to buy also the appropriate update for the corresponding basic program RSTAB/RFEM unless the customer already has it.

Upgrades

In contrast to updates, upgrades are highly revised or completely redesigned program versions that must be purchased even if the license holder has got a service contract. It is not possible to jump over previous upgrades. That means that license holders cannot upgrade directly from program version 1.xx to version 3.xx if they don't have version 2.xx. All intermediate versions must be purchased.

Note:

Customers who have signed a service contract get better upgrade conditions for the main programs RSTAB and RFEM.

Additional Manuals

In addition to the manuals provided by Ing. Software Dlubal you can order further hardcopies at any time you want with prices on application. Furthermore, you can find the manuals available for free download on our website www.dlubal.com.

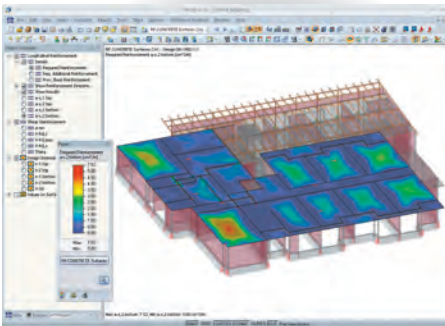
Training Courses

In your premises daily rate per Dlubal instructor: (plus expenses and travel costs)	1.250,-
At the Dlubal office hourly rate per Dlubal instructor:	125,-
One-day basic training per person at the Dlubal office:	390,-
Online training via Internet hourly rate:	100,-

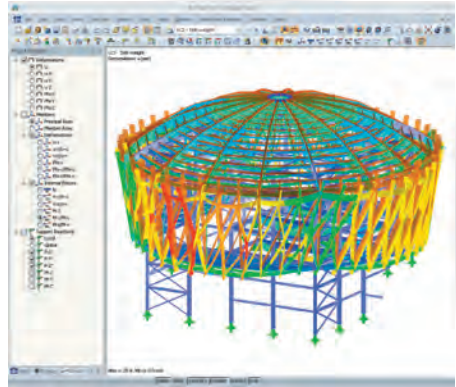
9. Students and Universities

RSTAB, RFEM and RX-TIMBER for Education and Theses

For you as a student, working on your term papers or final exams at college or university, there are several possibilities to use RSTAB, RFEM and RX-TIMBER as well as all add-on modules. For a small fee of € 100 (including VAT), Ing. Software Dlubal offers you the opportunity to work with full, unlimited program versions for non-commercial use (e.g. to support research projects or thesis papers) for a period of six months. In order to qualify for this offer, you have to provide a valid certificate of enrollment (original) as well as a copy of your personal identification card. After payment is received, the software will be delivered. In addition, it is possible to renew the license by up to three additional semesters with no extra charge. You can request the order form at our Dlubal office in Tiefenbach. Please note that postage must be paid by customers outside the EU. For more information please contact us. During the six-month period of use, you can also take advantage of the free fax and email support hotline. Furthermore, numerous schools have installed Dlubal software in their computer rooms. Just ask the person responsible in your university department. Once you have finished your project or master's thesis by using our programs, we would appreciate publishing your work on our website <http://www.dlubal.com>. Take a look at the numerous theses that we have published to get an idea of the construction projects calculated by prospective engineers within a short period of time. As an alternative, it is possible to use our demo version for smaller projects (restricted to 12 members, 2 surfaces, 2 solids, without capacity to save data, but printouts available). By choosing this option you can become quickly familiar with deformations and the distribution of internal forces.



RFEM - Graphic of required reinforcement according to EC2 (T. Vajda, Slovenia)



Visualization of deformations in RSTAB (IB Guter, Stetten, Germany)

College and University Licenses

Many institutions of higher education are already using RSTAB and RFEM in their lectures and Dlubal software licenses have already been installed on a lot of computers.

Ing. Software Dlubal offers all universities of applied sciences, liberal arts universities, colleges and other non-commercial institutions of education an educational license at low cost. This license is the same version as a commercial business license. We would appreciate if you contact us so we can learn more about your individual needs and create a customized software package for you. With college and university licenses, instructors acquire a good tool for students working with structural analysis principles in their classes and lectures. Due to the excellent user-friendliness and the various possibilities for graphic documentation, RSTAB and RFEM represent an ideal opportunity for understanding structural design.

At the same time, lecturers will enable graduates to have an easier career entry because RSTAB and RFEM are widely used in building construction. Therefore, knowledge of these programs can be an important additional qualification when applying for jobs. Furthermore, you can ask for free demo versions to distribute them to your students. With the demo version you can calculate and analyze smaller structures and many colleges and universities are already offering this service to their students.

10. General Terms and Conditions

1. Scope

These general terms and conditions of business shall be applicable to all declarations of intent, contracts and agreements as well as legal acts or quasi legal acts between Ing. Software Dlubal and its customers (hereinafter called "the customer"). The general terms and conditions of business of a customer not being commensurate with the following conditions and terms shall be inapplicable. We expressly object to any counter confirmation made by the customer invoking his own terms and conditions relative to general business and/or purchase transactions. Such terms and conditions shall not become part of any agreement unless they are expressly acknowledged in writing by Ing. Software Dlubal.

2. Offers, Orders and Delivery

Our offers are subject to confirmation as long as a binding period is not mentioned. Orders must be made in writing. Unless otherwise specified by the customer, the delivery of software, including documentation and hardlock is effected upon order placement and carries the conditions under Reservation of Use (see below). Information about delivery date is non-binding. Prices do not include shipping costs, customs duties, or any other official import charges. Insurance is included in the price of shipping. The customer shall check the goods for completeness and damage after delivery without delay and notify us immediately of losses. If the customer unjustified refuses acceptance of the goods, Ing. Software Dlubal shall be entitled to claim damages for non-performance up to the value of 15% of the agreed price plus all resulting shipping costs. The invoice, including shipping and other official charges, is payable within 14 days without deductions or discounts. No credit cards are acceptable. Payment can only be made by checks drawn on German banks or by wire transfer of funds.

3. License Conditions

Ing. Software Dlubal allows the license holder a simple, non-transferable right to use the acquired software. This is valid for one's own use for an indefinite period. Transferring the programs or any part thereof to a third party is not allowed. The transfer of a license, e.g. through resale, requires the prior written notification and consent from Ing. Software Dlubal. In all cases, software and dongle remain the property of Ing. Software Dlubal.

4. Fees and Prices

All stated fees and prices are quoted, unless otherwise mentioned, exclusive of shipping costs and the applicable, relevant VAT. For deliveries outside of Germany, customers must provide a sales tax identification number to dispense with German VAT charges. The publication of a new price list invalidates all earlier price offerings.

5. Reservation of Use

Until full payment of all bills outstanding from the licensee, Ing. Software Dlubal grants the licensee the right to use the purchased software with reservations.

6. Warranty

Programs and user manuals of Ing. Software Dlubal are created to the best of the company's knowledge and thoroughly checked before delivered to customers.

However, a guarantee for absolute freedom from errors cannot be given. The warranty against proven, serious program mistakes and program inadequacies is according to the law of the Federal Republic of Germany. If warranty applies the licensee will receive the fastest possible correction of his software.

Ing. Software Dlubal reserves the right to consider the reasonable functionality of the program, and to decide whether the licensee will receive a completely new program version or only a correctly portion thereof. Demands for an update or upgrade because of program mistakes are not possible. Program functions desired by the licensee, but not included in the program, are not program mistakes unless they were previously guaranteed in writing by Ing. Software Dlubal. Any additional warranties are barred as long as they are consistent with statutory regulations.

7. Claim for Damages

Claim for damages against Ing. Software Dlubal and their employees are barred for any indirect and consequential loss, with the exception of proven gross negligence or deliberate malice.

8. Loss or Destruction of Dongles

The loss or destruction of a dongle will result in the licensee's obligation to purchase additional license(s) for all licensed programs included in the original dongle at current prices. Only when the damaged dongle or part thereof is returned to Ing. Software Dlubal, a replacement dongle will be authorized at € 100 plus shipping costs of € 15 and applicable sales tax.

9. Support

Program purchases from Ing. Software Dlubal include technical support for current software versions when submitted by fax or email (see Technical Support). The scope and type of support can be extended with the purchase of a separate service contract (see Service Contracts). The hotline allows the support of all questions that directly relate to the functions of the programs from Ing. Software Dlubal. There is no entitlement to additional assistance for operating systems, hardware configurations, foreign software or the implementation, processing, and solutions of

10. General Terms and Conditions

static and dynamic problems. The right to telephone hotline support is only possible when a licensee purchases the relevant service contract.

Permission for using screen shots from structures that customers have provided to Ing. Software Dlubal in both promotional and technical cases (e.g. in brochures, direct mail, websites, etc., or in demonstrations and presentations) is permitted, unless written documentation between the company and customer indicates otherwise. See Service Contracts and Conditions for more information.

10. Other Conditions

Agreement with the provisions with current information, regardless of form, shall be deemed as given, unless otherwise disagreed with in written form. If a single term or several terms of the General Terms and

Conditions of Business is ineffective in their entirety or partial form, or if a loophole is found in the terms, the validity of the other terms are not affected. Entire or partial ineffective terms or loopholes will be replaced by an appropriate and effective regulation that, if legally possible, fulfils or will fulfil legal and economic purposes.

11. Final Provisions

This contract shall be governed exclusively by the laws of the Federal Republic of Germany. Place of execution and jurisdiction for deliveries and payments as well as all disputes is Ing. Software Dlubal in 93464 Tiefenbach, Germany in compliance with § 38 ZPO. We are entitled to bring action against customers before the court of law.

Demo and Trial Versions

Buy only what you have tested!

A demonstration of our programs may be informative but cannot replace practical testing in your office. That's why we offer you the opportunity to learn more about our software by using a demo version with restricted but fully functional features. You can work on some simple structural systems and get familiar with the functional range and handling of Dlubal programs. Take your time to discover all program details and see for yourself how easy it could be to work with RSTAB, RFEM and RX-TIMBER. Please download the current demo version for free at www.dlubal.com. There you will also find further information such as videos which will help you to get started with the software. If you are interested in technical details you can download the program manuals available as PDF files on our website. We would like to invite you to visit our website and to browse the FAQ page. You may find some solutions for everyday problems occurring in many engineering offices. However, if you have any questions concerning one of these or other topics, don't hesitate to contact us. We would be pleased to provide additional information.

Demo restrictions:

- calculation is only possible for 12 members
- 2 surfaces and 2 solids
- data storage is not possible
- further limitations for add-on modules

You have already tried the demo version? And now you want to test RSTAB or RFEM? Take advantage of our **free test license**

for a period of six weeks. For more information, simply get in touch with us. This trial version does not obligate you to purchase the program. During the test period you also have access to our telephone support. If you don't see some particular functions you need in our software or you are not quite satisfied with some issues, then talking to our support might be helpful, too. **Your feedback and your suggestions for improvements are always important to us.** Only if we know your concerns we will be able to consider your needs.

Hardware and Operating System

- supported by MS Windows XP/Vista/7
- RFEM analysis core supports several processors
- Graphic card with OpenGL support required

Do you have any questions about the combination of modules or do you require more information about our prices? We would be pleased to submit an offer. Please give us a brief description of your projects for which you want to use Dlubal software (steel, concrete, timber etc.) so that we can create an appropriate package for you. You can also take advantage of our online shop where you can purchase all products around-the-clock. Your order will be processed immediately according to your requirements. Furthermore, all of our programs carry a **six-week money back guarantee**.